



# Quad City Bank & Trust

# A Bank for the Community

BY MACEY SPENSLEY

Quad City Bank & Trust (QCBT) opened 29 years ago with one goal: to serve the Quad-Cities community with financial tools to ensure a secure future for them and their families.

They've crushed that goal and then some, proving to be impactful community partners as they look to celebrate their 30th anniversary in 2024.

Community impact is the foundation to QCBT's operations. The company's giving pillars are Access, Health, Education, Arts, and Diversity, and they give to a variety of causes and sponsor events to ensure each of those pillars are supported throughout the Quad-Cities.

In 2022, QCBT announced a significant corporate donation to the Genesis Foundation to provide mental health services to cardiac patients onsite at the Genesis Heart Institute in Davenport. As more than 40% of cardiac patients experience depression, anxiety, or PTSD after a diagnosis, QCBT's donation helped fund a Licensed Independent Social Worker to help identify and treat cardiac patients with mental health concerns.

QCBT also supports the Quad City Symphony Orchestra through sponsoring the Quad City Bank & Trust Riverfront Pops Concert. Each summer, the QCSO chooses a popular artist or band and performs their music in LeClaire Park.

The company also supports causes such as Habitat for Humanity, Family Resources, Junior Achievement, and many other groups, both large and small. In total, the company donated nearly \$500,000 to 94 local organizations just last year.

"Quad City Bank & Trust proudly

gives back to our community each year through a diverse spectrum of sponsorships and donations, but it doesn't stop there. Our culture, and what makes the Quad City Bank & Trust brand so intertwined with our community, is the giving spirit which resides within our team," said CEO John Anderson. "Each year, our talented team gives back selflessly to countless community events and not-for-profits. They continue to find ways to make our QCA stronger because that is who we are, and it is reflected in our name."

QCBT employees went above and beyond in their personal giving as well. In 2022, 128 employees volunteered for over 6,900 hours at 186 organizations. This is a significant increase from 2021, when 102 employees volunteered 5,399 hours at 141 organizations.

QCBT has cultivated an engaged, dedicated team over its long tenure by giving its employees unmatched support and high-quality working conditions. Employee satisfaction surveys regularly show that employees are proud to work for QCBT and feel connected to the work they are doing.

QCBT offers its employees a unique sabbatical opportunity. After 10, 18, 20, 25, 30, and 35 years of service, employees are able to take a one month paid sabbatical.

"This sabbatical reenergizes our employees and gives them an opportunity to spend time with family or friends, travel, or do things that they've always wanted to do but have never had the consecutive time off to do," said Anne Howard, Senior Vice President, Director of Human Resources for QCR Holdings, Inc., the parent company of QCBT.

QCBT values the longevity of its

employees, and works hard to make sure they feel valued as well.

"In my 28 years with Quad City Bank & Trust, we have never lost sight of building and maintaining relationships with our clients. We are part of a family here. As families change and grow, we are always there for one another. I'm blessed to have so much history here and I'm proud to work at Quad City Bank & Trust," said Marcy Devlin, Vice President, Private Banking.

QCBT is heavily focused on diversity, equity, and inclusion. This concept embraces, creates, celebrates and encourages individual differences to create a workforce that feels included and a sense of belonging. It also helps to ensure that they stay true to their vision statement: Client needs will be met where, when, and how they choose, delivered by an exceptional relationship-driven team. The company knows the Quad-Cities is a diverse community that is constantly changing, and they strive to meet the needs of all who call the Quad-Cities home.

"When I began at Quad City Bank & Trust in 1999, I could feel this was a different place to work than my prior employers; it was an extended family. As the bank has grown over the years, it has never lost sight of why we are here in the first place, to provide exceptional, locally-based services to all who call the Quad-Cities home," said John Nagle, Executive Vice President, Chief Lending Officer.

QCBT employees attended a combined total of 56 training sessions on diversity, equity, and inclusion throughout 2022. The company has an Inclusion Committee dedicated to the topic and has produced a full-length

video on the importance of diversity, equity, and inclusion to be released internally in the near future.

QCBT's deep roots in the Quad-Cities community and care for its workforce has allowed the company to grow and develop while offering new and improved services. To better meet its customer and employee needs, the company maintains 5 convenient branches with improved amenities.

Employee work spaces have undergone a huge facelift this year to help its employees thrive within their work.

"Quad City Bank & Trust continues to ensure our branches and workspaces are meeting the needs of our customers and our employees," said President and Chief Relationship Officer Laura "Divot" Ekizian. "With the recent renovation of our Brady Street location, additions like collaborative workspaces, use of sound absorbing textures, and even an old-fashioned phone booth give our team a place that accommodates the way today's employees get the job done."

As they approach the milestone of 30 years, QCBT will continue to focus on growth and support for the Quad-Cities community. With meaningful community partnerships and a focus on growth, the company is ready to handle whatever Quad-Citizens will need.

"Quad City Bank & Trust cares what its customers want," said Julie Hegland, 1st Vice President, Retail Banking. "From more robust online tools to enhanced customer support staffing to convenient locations, we hear you. We know our customers choose us for our community-minded approach."

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